



Vitalyz Training Terms & Conditions

Bookings are accepted by telephone, E-mail or post.
On receipt of booking, Vitalyz will generate an invoice and post it to the location.

Full payment is due to be received at least 30 days before training date.

Please Note: Vitalyz cannot guarantee training will take place if payment is NOT received before training date.

Payment by cheque

Made out to Vitalyz Ltd and sent to:
St Croix
37 Preston Road
Portsmouth
Hants
PO2 7JT

Payment by BACS

The Cooperative Bank
Sort Code:- 08-92-50
Acc No:- 68006839

Vitalyz will issue a receipt if it is requested at time of payment and this may be sent by post or Email, as agreed.

Cancellations

Vitalyz

It is the intention of Vitalyz that all training shall take place on the agreed date and at the agreed venue.

In the unlikely event that circumstances change and Vitalyz cannot attend, the customer will be notified straight away and all fees will be refunded in full.

If an alternative date can be agreed, the customer will be entitled to a 10% refund.

Customer

If a customer needs to cancel, please contact the Vitalyz office ASAP.

Notification must be at least 30 days prior to training date to be eligible for a full refund.

If notification is received less than 30 days before training date NO fees will be refunded.

Payment of invoice denotes acceptance of these terms & conditions.